

Work smarter. Communicate better.

Practical workplace AI.
Confident communication.
Skills people can put to work.

HRD Corp Accredited Trainer | ID 11863

English & Bahasa Malaysia | KL & Klang Valley



MEET PRIYA

Priyadarshinee Superamaniam

An educator and trainer with a background in business communication, leadership and practical workplace AI. Priya helps corporate teams and educators build skills through guided practice, realistic scenarios and constructive feedback.

MBA | B.Ed. (Hons) TESL | HRD Corp Accredited

HOW PARTICIPANTS LEARN

See it

Clear demonstrations and relatable examples.

Try it

Hands-on tasks, role-play and peer discussion.

Apply it

Useful templates and an individual action plan.

Three programmes. One practical approach.

01 AI for the Workplace Making Everyday Work Easier

Draft emails, summarise reports and meeting notes, organise information and check AI outputs. Google ecosystem, ChatGPT and Claude.

02 Leadership Communication & Difficult Conversations

Practise clear direction, active listening, constructive feedback and calm responses to disagreement. For supervisors, managers and team leads.

03 Customer Communication & Complaint Handling

Explore the customer perspective, acknowledge concerns, explain next steps and practise complaint responses and handovers.

1-day workshops | 6 learning hours | Scope agreed before delivery

Team building and education-focused adaptations available on enquiry.

WHAT PARTICIPANTS TOLD US

SELAMAN feedback highlighted clear explanations, approachability and practical applications for emails, reports and daily tasks. Some participants requested deeper AI practice.

Sources: post-session feedback, 13 August 2026 (19 responses) and 27 August 2026 (13 responses). Anonymous summaries; counts are per session and may include repeat participants. These are perceptions, not measured productivity gains or client endorsements.

Training providers: let's discuss your next programme.